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Vyopta Releases the vAdapt Suite

AUSTIN, Texas - September 17, 2010. Vyopta Incorporated, a premier software developer of video and unified collaboration applications, today released their vAdapt Suite software application that allows companies to integrate video communications into their business workflows and processes, and provide quick and easy access to the right personnel.

With the vAdapt Suite, businesses can integrate video communications into daily business activities to:

- Increase access to and utilization of expert resources;
- Provide higher quality, high-touch customer service and sales experience;
- Gain revenue lift through better customer satisfaction and acquisition; and
- Gather actionable insight based on advanced analytics.

"With the vAdapt Suite, we're moving into a new paradigm of video communications - away from merely reducing travel costs to growing revenue," said Alfredo Ramirez, President of Vyopta. "Vyopta is committed to developing and advancing unique video and unified collaboration applications that can help improve collaboration with a direct impact to the bottom line."

Key features of the vAdapt Suite include workflow automation based upon business rules for video-enabled processes, video call routing and distribution and advanced reporting and analytics. Based on a flexible architecture, the vAdapt Suite can be integrated into applications from retail store kiosks to internal web portal based support services.

Currently the vAdapt Suite has been implemented into a number of industry verticals, including: healthcare, education, energy and telecommunications.

About Vyopta Incorporated

Vyopta Incorporated is a premier software developer of video and unified collaboration applications that improve communication and collaboration, reduce travel and operations costs, enhance customer/patient services, increase workforce productivity and training and boost overall organizational performance. Vyopta has served over 500 customers spanning government, education, healthcare and private industry worldwide. Vyopta's experienced staff members deliver hosted and on-premise communications solutions, expert consulting and professional customer care services. For more information on Vyopta, visit <http://www.vyopta.com>.