

Make Smarter Decisions with Vyopta Operations Intelligence

Overview

Organizations deploy unified communications (UC) solutions to improve workforce collaboration, communication and overall organization performance. Using **Vyopta's Operations Intelligence** solution, enterprises have the objective information required to optimize configuration and management of UC deployments that include real-time video communication.

The Vyopta analytics suite provides accurate and efficient capabilities to measure, plan and manage UC resources, including high-definition (HD) and telepresence video systems.

The ability to collect and analyze data can dictate how well an organization generates value with its UC investments.

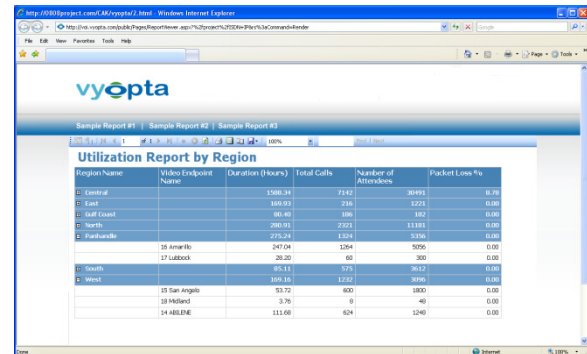
The Challenge

Configuring an enterprise UC environment that supports current and future demand, while ensuring the best performance and availability for important communications modalities such as video, voice, web conferencing, instant messaging and presence can be daunting due to the complex and critical nature of the overall infrastructure. In addition, organizations continually acquire disparate video, voice and web conferencing solutions from multiple vendors to enable the best communication experience from meeting rooms, desktops and mobile devices. Getting all of these systems to connect seamlessly can be difficult.

The Solution for Today!

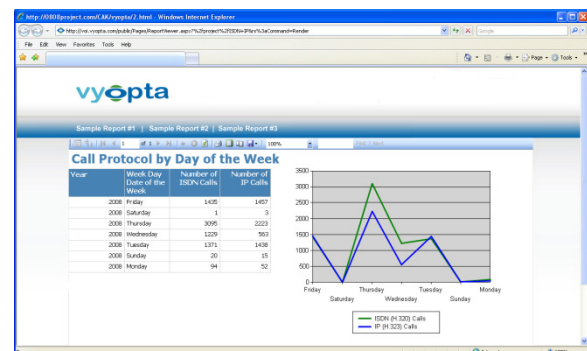
Built on a reliable and robust Microsoft-based architecture, the Vyopta Operations Intelligence (VOI) solution offers one source for powerful predictive analytics that provides actionable and strategic insight for the configuration of communications environments, capacity

planning, and resource management of a multivendor voice, video or fully unified communications, voice and video technologies.

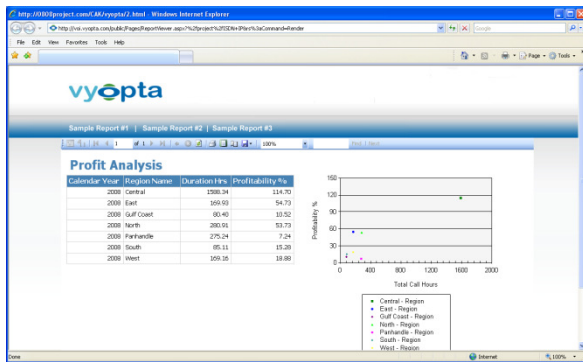


Gain valuable insight on call quality and utilization of video, voice, web conferencing, instant messaging by organization, department, person, device, product, call speed and specified time period

Organizations can gain a single-source analytics tool to optimize and align enterprise-wide communications environments to best support organizational objectives and processes. The solution can also be integrated with business information systems to more strategically align a wide variety of communication modalities with organizational performance metrics.

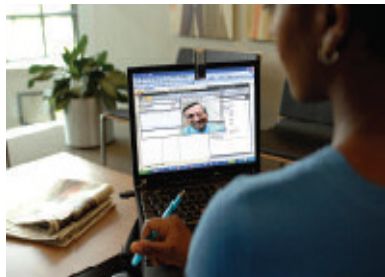


Learn about call patterns of video, voice, web conferencing, instant messaging by organization, department, device, product, person in order to optimize communications configuration and to introduce the best user communications policies.



Present organizational performance results by communication modality.

Benefits



Delivers Visibility with One Source

- Presents key information about endpoint and room utilization history, historical call quality and patterns, peak analysis versus capacity, and scoring of endpoint and infrastructure quality.
- Offers insight about the use of communication modalities across endpoints used in the enterprise.
- Provides actionable and strategic information to optimize system configuration, resource management and capacity planning.

Ensures Communications Performance and Availability

- Delivers customer-specific views that associate communications utilization with business performance metrics to monitor and track the business value of the UC solution deployed.

Supplies Predictive Analytics

- Enables organizations to visualize application usage, activity, performance and trends.
- Makes available predictive analytics to see forecasted demand based on historical data points processed through Vyopta's regression modelling.

Flexible and Future-ready

Vyopta Operations Intelligence works with **Microsoft** and **TANDBERG** communications environments. The software can be augmented to interface with any other communications solutions to support multivendor unified communications environments. Vyopta also provides a flexible platform to support easy creation and/or configuration of analytic views.

Contact Us

Call us at [512.891.4200](tel:512.891.4200) or send an e-mail to info@vyopta.com to contact a Vyopta expert to learn more about unified communications operations intelligence. Vyopta is prepared and eager to assist clients improve organizational performance, while reducing the cost and complexity of managing and using visual and unified communications systems.