

vAnalytics[™] Data Collector

Upgrade Procedure

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vAnalytics Data Collector Upgrade Procedures

1. Download the vAnalytics Data Collector using the following link:

http://www.vyopta.com/support/documentation#collector

- 2. Copy the EXE file to the vAnalytics Data Collector VM.
- 3. Log into the vAnalytics Collector VM as admin.
- 4. Stop the Vyopta vAnalytics Data Collector under Windows Services.

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- Services (Lo	Services (Local)						
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5. Right click on the downloaded EXE file (from steps 1 & 2) and select the

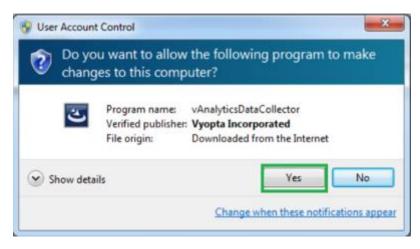
'Run as admin' option.

Users ► justinakin ► Downloads ► Vangu	uard			
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S vAnalyticsDataCollector_3.1.4.10940.exe	12/9/2015 12:22 PM	Application	2	Edit with Notepad++
				Open on Mac
				Show in Finder
				Share on

Note: Upgrading some older versions of the Data Collector requires a clean install. If an error is encountered when attempting to perform step 5, please stop and uninstall the data collector and then proceed with update installation from step 5.

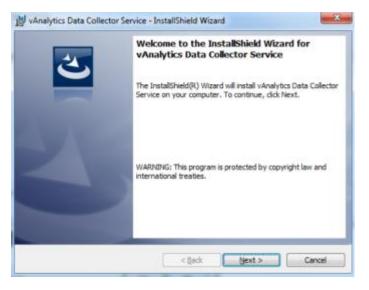
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6. A User Account Control dialog box will ask "Do you want to allow the following program to make changes to make changes to this computer?" Verify that the program name is vAnaltyicsDataCollector and click on the 'Yes' button.



7. Next, the Install Shield Installation Wizard will prompt you as follows.

Please click on the 'Next' button.





8. Next you will be presented with a standard license agreement. Please review the terms, select the first radio button option 'I accept the terms...' and click on the 'Next' button.

License Agreement Please read the following licen	nse agreement carefully.	L'
AGREEMENT. USE O AGREEMENT CONSTITUT YOU DO NOT AGREE TO	CAREFULLY READ THE FO DF THE SOFTWARE PROVI TES YOUR ACCEPTANCE OF D THE TERMS OF THIS AGREE	DED WITH THIS THESE TERMS. IF MENT, PROMPTLY
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WRITTEN MATERIALS A YOU OBTAINED THEM FO	AND CONTAINERS) TO THE L OR A FULL REFUND. YOPTA INCORPORATED d User License Agreement rse agreement	OCATION WHERE

9. The following screen prompts you for your name and your organization's

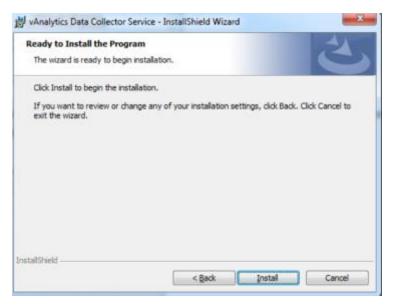
name. Please fill out these fields and click on the 'Next' button.

😸 vAnalytics Data Collector Service - InstallShie	ld Wizard	×
Customer Information Please enter your information.		と
User Name:		
Your Name		
Organization:		
Smith Enterprises, LLC		
InstallShield		
< 8	adk Next >	Cancel



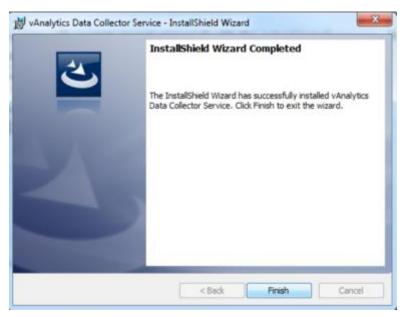
10. The next screen will prompt you to proceed with the actual install process.

Please click on the 'Install' button.



11.A series of screens will automatically pass on your screen and finally

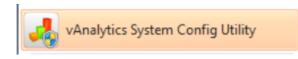
'Installshield Wizard Complete' screen appears. Click on the 'Finish' button.





12. Locate the vAnalytics System Config Utility in your program list and click on

the icon to launch the utility.



13. You will be prompted as follows, please click on the 'Yes' button after

verifying that the Program name is vAnaltyicsWorkerConfig.

🚱 User Accoun	t Control	X
	ou want to allow ges to this comp	the following program to make outer?
	Program name: Verified publisher File origin:	vAnalyticsWorkerConfig • Vyopta Incorporated Hard drive on this computer
Show deta	ils	Yes No
		Change when these notifications appear