

## vAnalytics<sup>™</sup> Data Collector

## Upgrade Procedure

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## vAnalytics Data Collector Upgrade Procedures

1. Download the vAnalytics Data Collector using the following link:

URL:https://vapps.vyopta.com/client/software/vAnalyticsDataCollector.exe

- 2. Copy the EXE file to the vAnalytics Data Collector VM.
- 3. Log into the vAnalytics Collector VM as admin.
- 4. Stop the Vyopta vAnalytics Data Collector under Windows Services.

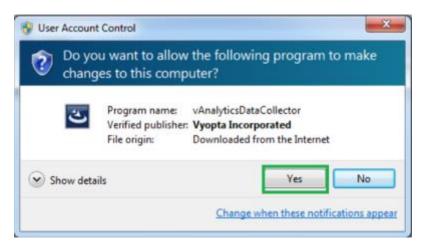
Services (Lo-	Services (Local)						
	Vyopta vAnalytics Data	Name	Description	Status	Startup Type	Log On As	10
	Collector	S Tablet PC Input Service	Enables Ta.		Manual	Local Syst.	
		S Task Scheduler	Enables a u	Started	Automatic	Local Syst.	
	Stop the service	G TCP/IP NetBIOS Helper	Provides su.	Started	Automatic	Local Servi-	
	statistic the service	Telephony	Provides Te.		Marical	Network 5	
		- Themes	Provides us	Started	Automatic	Local Syst	
	Description:	C Thread Ordering Server	Provides or		Manual	Local Servi-	
	Vyopta vAnalytics Data	Titan FTP Server Daemon	Provides Ti-	Started	Automatic	Local Syst	
	Collector Service for	C TrueKeyServiceHelper	Intel Securi		Manual	Local Syst	
	scheduled collection of	QUPpP Device Host	Allows UPn_		Manual	Local Servi	
	data.	User Profile Service	This service	Started	Automatic	Local Syst	
		S Virtual Disk	Provides m.		Manual	Local Syst	
		Volume Shadow Copy	Manages a		Manual	Local Syst	
		Syppta Endpoint Monitor Service	The Vyopta_		Automatic (_	Local Syst	
		Q Vyopta sAnalytics Data Collector	Vylopita vAc.		Automatic L.	Local Syst.	
		WebClient	Enables Wi		Manual	Local Servi	
		Q Windows Activation Technologies Service	Performs		Manual	Local Syst	
		Windows Audio	Manages a	Started.	Automatic	Local Servi	1.1
		Windows Audio Endpoint Builder	Manages a	Started	Automatic	Local Syst	
		Windows Backup	Provides W_		Manual	Local Syst	
		Windows Biometric Service	The Windo		Manual	Local Syst	
		Windows CardSpace	Securely en		Manual	Local Syst	
	and the second	Windows Color System	The WcsPlu_		Manual	Local Servi-	

5. Right click on the downloaded EXE file (from steps 1 & 2) and select the 'Run as admin' option.

3)	▶ Users ▶ justinakin ▶ Downloads ▶ Vangu	ard			• 47 Search Var
	Burn New folder	Date modified	Туре	•	Open Run as administrator Troubleshoot compatibility
	VAnalyticsDataCollector_31.4.10940.exe	12/9/2015 12-22 PM	Application		Edit with Notepad++ Open on Mac Show in Finder Share on Share with

## vy**ộ**pta

6. A User Account Control dialog box will ask "Do you want to allow the following program to make changes to make changes to this computer?" Verify that the program name is vAnaltyicsDataCollector and click on the 'Yes' button.



7. Next, the Install Shield Installation Wizard will prompt you as follows.

Please click on the 'Next' button.





 Next you will be presented with a standard license agreement. Please review the terms, select the first radio button option 'I accept the terms...' and click on the 'Next' button.

License Agree Please read th	ment e following license ag	greement carefully.		2
AGREEMENT AGREEMENT YOU DO NOT	USE OF T CONSTITUTES AGREE TO THE	AREFULLY READ T THE SOFTWARE YOUR ACCEPTANC E TERMS OF THIS A	PROVIDED N E OF THESE AGREEMENT,	TERMS. IF
WRITTEN MA	TERIALS AND ED THEM FOR A VYOP	ID THE ACCOMPAN CONTAINERS) TO FULL REFUND. TA INCORPORATE or License Agreem	THE LOCATI	
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WRITTEN MA YOU OBTAIN	ATERIALS AND ED THEM FOR A VYOP End Use	CONTAINERS) TO FULL REFUND. PTA INCORPORATE er License Agreem	THE LOCATI	ON WHERE

9. The following screen prompts you for your name and your organization's

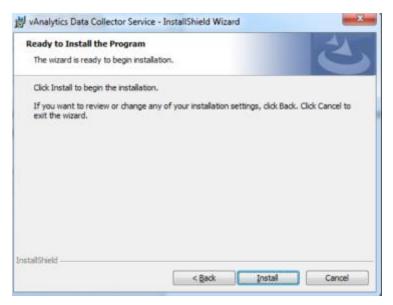
name. Please fill out these fields and click on the 'Next' button.

📸 vAnalytics Data Collector Service - InstallShield Wizard	- X -
Customer Information Please enter your information.	3
User Name:	
Your Name	
Organization:	
Smith Enterprises, LLC	
InstalShield	
< Back	Next > Cancel



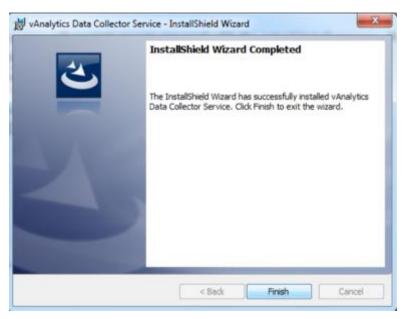
10. The next screen will prompt you to proceed with the actual install process.

Please click on the 'Install' button.



11.A series of screens will automatically pass on your screen and finally

'Installshield Wizard Complete' screen appears. Click on the 'Finish' button.





12. Locate the vAnalytics System Config Utility in your program list and click on

the icon to launch the utility.



13. You will be prompted as follows, please click on the 'Yes' button after

verifying that the Program name is vAnaltyicsWorkerConfig.

	ou want to allow	v the following program to make
🤨 chang	ges to this comp	outer?
	Program name: Verified publisher File origin:	vAnalyticsWorkerConfig : <b>Vyopta Incorporated</b> Hard drive on this computer
Show deta	ails	Yes No
		Change when these notifications appear