vAnalytics™ Data Collector

Upgrade Procedure

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Document Version: 1.2

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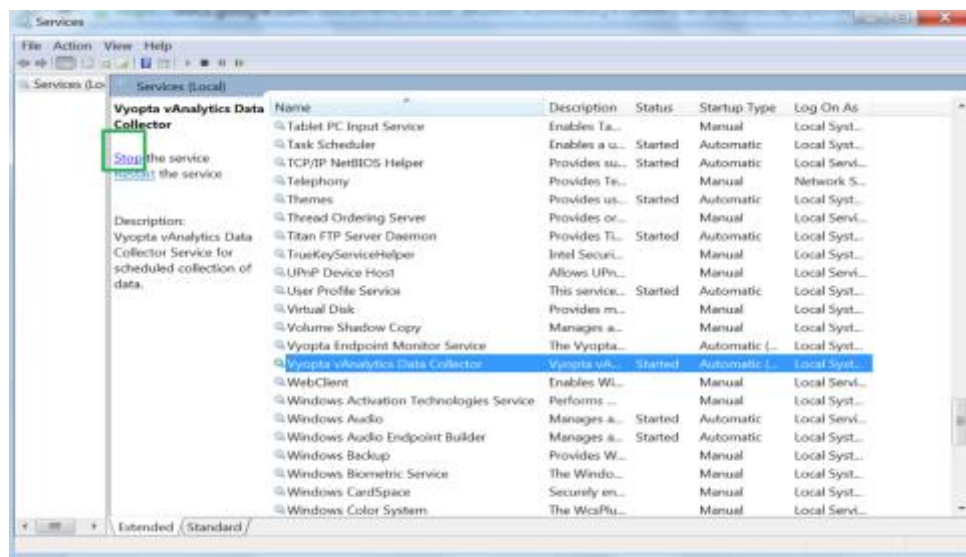
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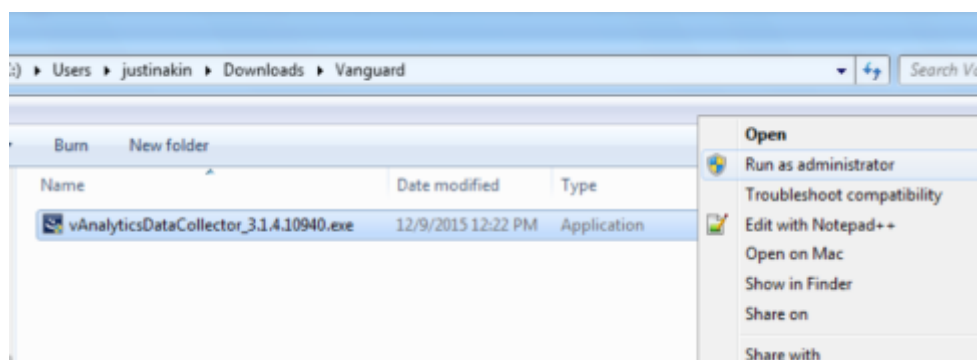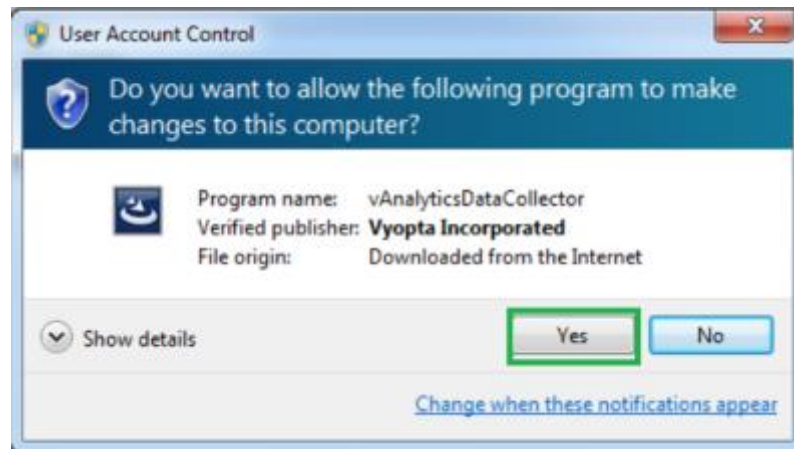
vAnalytics Data Collector Upgrade Procedures

1. Download the vAnalytics Data Collector using the following link:

   URL:https://vapps.vyopta.com/client/software/vAnalyticsDataCollector.exe

2. Copy the EXE file to the vAnalytics Data Collector VM.

3. Log into the vAnalytics Collector VM as admin.

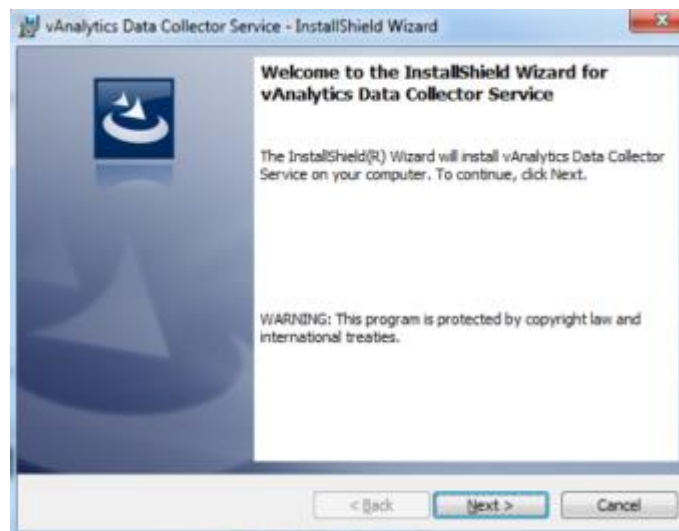4. Stop the Vyopta vAnalytics Data Collector under Windows Services.

5. Right click on the downloaded EXE file (from steps 1 & 2) and select the 'Run as admin' option.
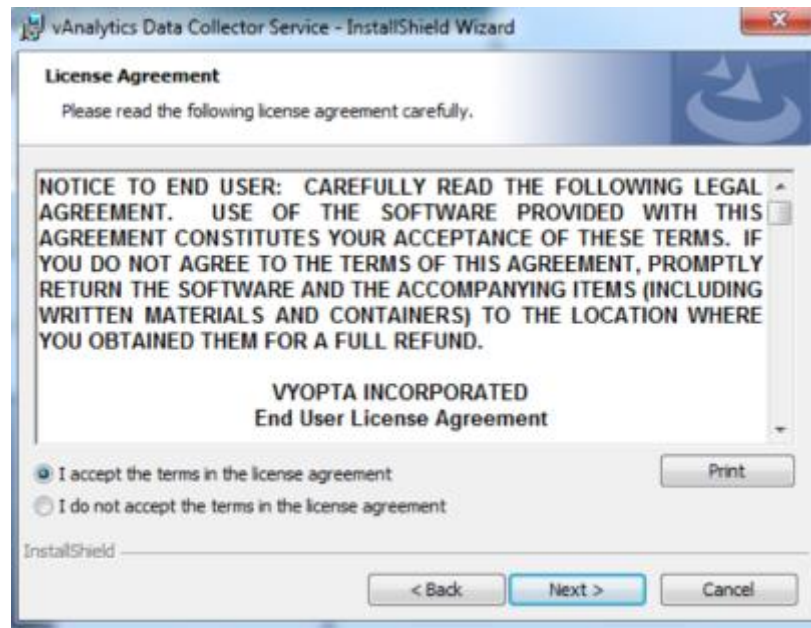
6. A User Account Control dialog box will ask "Do you want to allow the following program to make changes to make changes to this computer?" Verify that the program name is vAnaltyicsDataCollector and click on the 'Yes' button.
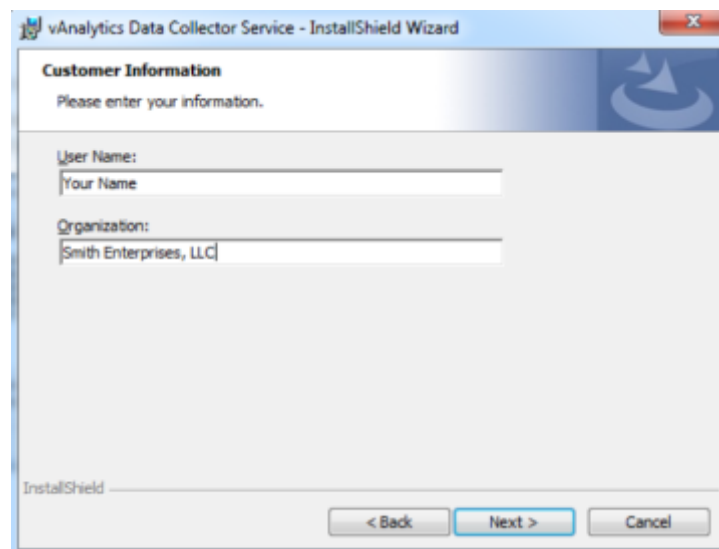

7. Next, the Install Shield Installation Wizard will prompt you as follows. Please click on the 'Next' button.

![Vyopta logo]

8. Next you will be presented with a standard license agreement. Please review the terms, select the first radio button option 'I accept the terms...' and click on the 'Next' button.
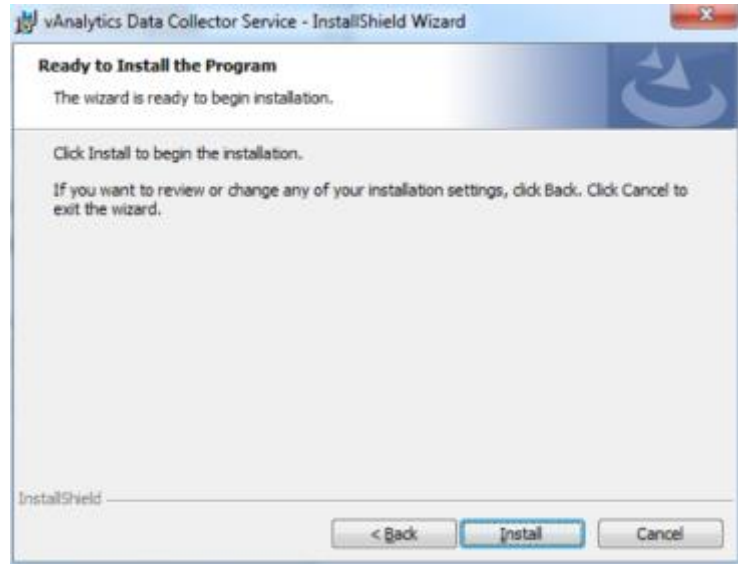

9. The following screen prompts you for your name and your organization's name. Please fill out these fields and click on the 'Next' button.
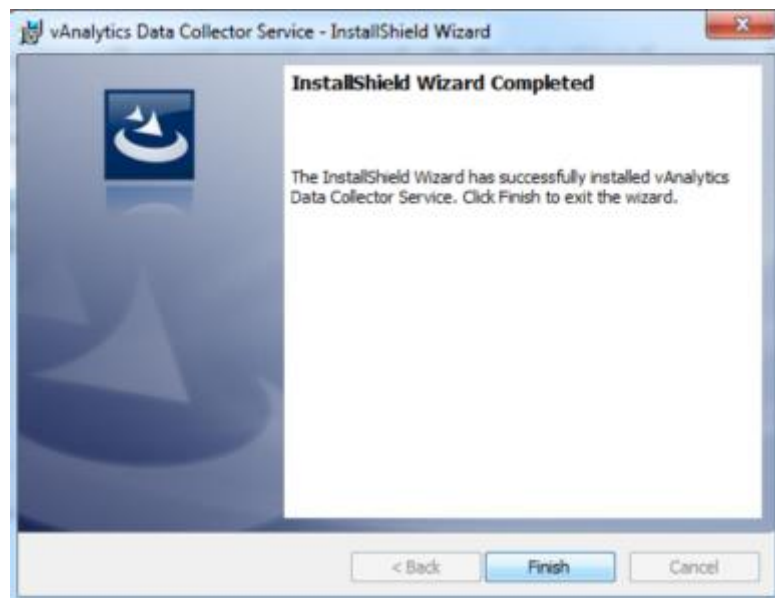
10. The next screen will prompt you to proceed with the actual install process. Please click on the 'Install' button.
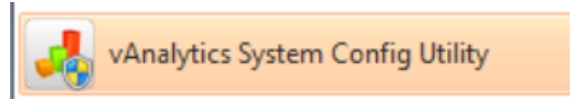

11. A series of screens will automatically pass on your screen and finally 'Installshield Wizard Complete' screen appears. Click on the 'Finish' button.

12. Locate the vAnalytics System Config Utility in your program list and click on the icon to launch the utility.

13. You will be prompted as follows, please click on the 'Yes' button after verifying that the Program name is vAnaltyicsWorkerConfig.