

Unified Communications & Collaboration Performance Management



CISCO
Preferred Solution Partner

Monitoring and analytics to improve the user experience and optimize your entire collaboration environment.



Improve User Experience

Reduce downtime. Fix problems faster. Improve call quality.



Increase Adoption

Understand usage. Identify growth opportunities.



Optimize Resources

Find underutilized assets. Avoid capacity outages. Improve ROI.

What we do

Vyopta monitors your entire UC&C environment (video, voice, meetings, messaging) generating operational and business insights to improve the user experience, grow adoption, and get the most from your investments.

Comprehensive UC&C coverage

- ✓ VIDEO
- ✓ MEETINGS
- ✓ VOICE
- ✓ MESSAGING

In the cloud, on premise, or hosted



VCS, TPS, MCU, TCS, TMS, Jabber, and more...



One powerful platform

- Multi-vendor monitoring
- Deploy and onboard in a day
- Dashboards built on best practices
- Automated, shareable reporting



Operational insights to grow adoption

- Alerts to proactively solve problems
- Performance issue analytics
- Adoption and usage benchmarks
- Full call path details
- Call failure reason analysis
- Direct endpoint monitoring



Business intelligence to optimize resources

- Find unused rooms and hardware
- Easily integrate HR, Finance, or other data
- Security and lifecycle status at a glance
- License and capacity planning tools

For more information

Visit vyopta.com or contact cisco@vyopta.com

