



# Unified Communications & Collaboration Performance Management



Monitoring and analytics to improve the user experience and optimize your entire collaboration environment.



### Improve User Experience

Reduce downtime. Fix problems faster. Improve call quality.



### Increase Adoption

Understand usage. Identify growth opportunities.



### Optimize Resources

Find underutilized assets. Avoid capacity outages. Improve ROI.



## What we do

Vyopta monitors your entire UC&C environment (video, voice, meetings, messaging) generating operational and business insights to improve the user experience, grow adoption, and get the most from your investments.

### Comprehensive UC&C coverage

- ✓ VIDEO
- ✓ VOICE
- ✓ MEETINGS
- ✓ MESSAGING

### In the cloud, on premise, or hosted



VCS, TPS, MCU, TCS, TMS, Jabber, and more...



#### One powerful platform

- Multi-vendor monitoring
- Deploy and onboard in a day
- Dashboards built on best practices
- Automated, shareable reporting



#### Operational insights to grow adoption

- Alerts to proactively solve problems
- Performance issue analytics
- Adoption and usage benchmarks
- Full call path details
- Call failure reason analysis
- Direct endpoint monitoring



#### Business intelligence to optimize resources

- Find unused rooms and hardware
- Easily integrate HR, Finance, or other data
- Security and lifecycle status at a glance
- License and capacity planning tools

For more information

Visit [vyopta.com](http://vyopta.com) or contact [cisco@vyopta.com](mailto:cisco@vyopta.com)

