



vyopta

WORKSPACE INSIGHTS

Optimize conference room space and technology

Gather insights to make the most out of existing investments and to intelligently plan new build-outs and UC deployments.



Workspace Insights

Vyopta's Workspace Insights can help you understand whether your conference rooms and huddle spaces are being used the way they were designed to be used. With this added visibility, you can make data-driven decisions to rein in unnecessary future equipment spend and optimize current deployments within your workplace.



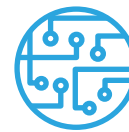
People

Discover how people are using spaces in and out of scheduled meeting times, and correct undesirable booking behavior



Space

Identify trends by site, room type, department or geographic location, and take action to grow adoption



Technology

Understand how deployed technology is being leveraged across the organization, in and outside of calls

Which departments and employees are using room most inefficiently?

What types of endpoints should we invest in?

Are rooms being filled to capacity?

Which employees are booking ghost meetings?



Is the deployed technology being used?

How many scheduled meetings were missed?

Are the rooms used for scheduled or ad-hoc meetings?

Is a certain location running out of meeting room capacity?

Room Metrics

With Workspace Insights, you can dissect the activity in your conference rooms and huddle spaces to analyze how they are being leveraged within your organization. Correlate data relating to calendars and scheduling, custom room attributes, room occupancy and meeting attendance, as well as technology usage to develop deep insights and visibility across UC and AV investments. Workspace Insights keeps track of over 60 conference room metrics, giving you total counts and duration down to the minute, including:

Scheduling & Efficiency

- Scheduled Meetings (count and durations)
- Attended Meetings (count and durations)
- Missed Meetings (count and durations)
- Ad-Hoc (Unscheduled) Activity (count and durations)

Room Technology Usage

- Counts and durations of following activity types:
 - ▶ No Activity
 - ▶ People Only
 - ▶ Presentation Only
 - ▶ Video Only
 - ▶ Audio Only
 - ▶ Presentation & Video
 - ▶ Presentation & Audio
- Activity as a % of total meeting time

People & Occupancy

- People Count
- People Presence
- Room Capacity
- % Occupied Capacity



Supported Rooms & Endpoints

Workspace Insights provides visibility into the usage of any conference room or meeting space. The platform delivers richest insights when supplied with calendar data, but can also provide room activity details without it. Vyopta provides insights by collecting data from already-deployed infrastructure, without the need to purchase and install new endpoints. Endpoints can also be moved around while conserving past data integrity and room mappings. The amount of metrics and data collected in each room varies according to the endpoints installed.

Calendar-Only (No Endpoints)	Calendar Data	<ul style="list-style-type: none"> Scheduled meeting analytics based on booked rooms and invitees Room availability Room metadata tagging support for custom room attributes
Phone or Audio-Only Vyopta-Managed Endpoint	User Booking Insights	<ul style="list-style-type: none"> Meeting data and activity types can be compiled and ranked by user
	Audio-Based Call Activity	<ul style="list-style-type: none"> Attended and missed meetings based on audio-only call activity Audio-only activity counts
Video-Only Vyopta-Managed Endpoint	Video-Based Call Activity	<ul style="list-style-type: none"> Attended and missed meetings based on video-only call activity Video-only activity counts
Cisco Video Endpoints with TC or CE firmware	Presentation Activity	<ul style="list-style-type: none"> In-Call and Non-Call presentation data for improved room activity and attended/missed meetings counts
Cisco Video Endpoints with CE 9.1+ firmware	People Presence	<ul style="list-style-type: none"> Improved attendance for meetings and people-only activity
Cisco Webex Room Series Video Endpoints	People Count	<ul style="list-style-type: none"> Meeting attendee count Room capacity Counts for people-only activity and ad-hoc people-only room use

Supported calendars include Microsoft Exchange 2013 or later, and Office 365, but this support can be extended via our API to calendar data from any scheduling system, including Google Calendar.

Detailed Room Activity Capabilities by Endpoint

Below is a detailed list of supported endpoints. Don't see your endpoints in the list? Vyopta is constantly adding support for other vendors and devices, and is agile towards customer needs. As long as the vendor makes given metrics accessible to third-parties, we can look at supporting it. Ask us when your devices will be supported.

	Minimum Firmware Version*	Audio Call Activity	Video Call Activity	Presentation Data	People Presence	People Count
Cisco Webex Room Series Room 55 Single Room 55 Dual Room 70 Room 70 G2 Room Kit Room Kit Plus Room Kit Pro Room Kit Mini	CE 9.1	✓	✓	✓	✓	✓
Cisco Webex Boards	CE 9.1	✓	✓	✓	✓	✓
Cisco SX Series SX20 SX80 Other SX Series models	CE 9.1 CE 8.x	✓ ✓	✓ ✓	✓ ✓	✓	
Cisco MX Series MX200 G2 MX300 G2 MX700 MX800 Single MX800 Dual Other MX Series models	CE 9.1 CE 8.x	✓ ✓	✓ ✓	✓ ✓	✓	
Cisco DX Series	CE 8.x	✓	✓	✓		
Cisco C Series	TC 7.x	✓	✓	✓		
Other Video Endpoint**	-	✓	✓			
Other Phone or Audio Endpoints**	-	✓				

* Minimum firmware version required to benefit from all features indicated in table

** Endpoints registered to a Vyopta-monitored control system

Interested in Trying Vyopta's Workspace Insights?

1	Connect with Your Vyopta Sales Rep to Kickstart a Trial	Let us know you are interested and we will discuss success criteria for a trial instance of Vyopta Workspace Insights for your organization
2	Gain access and provision the system with your data	Manually or automatically connect calendar data, import room information, and map your endpoints to your rooms.
3	Try Vyopta Workspace Insights	Leverage the software and insights. When you decide to move to the next step, our team will be glad to help you get to value rapidly.

About Vyopta: Vyopta is a leading provider of unified communications and collaboration performance management solutions. Vyopta monitors over 2 billion minutes of unified communications and collaboration meetings conducted annually on systems including: Cisco, Microsoft, Polycom, Pexip, Vidy, Zoom and more. Our products are used in over 20 industries by the largest enterprises in the world including Bloomberg, Stanford University, and the US Department of Veterans Affairs. Vyopta is headquartered in Austin, TX.

Learn more at vyopta.com/workspace-insights.