

# CPM Monitoring<sup>®</sup> vs. vAnalytics<sup>™</sup> Real-Time Monitoring



FEATURE	vAnalytics <sup>™</sup> Real-Time	CPM Monitoring <sup>®</sup>
<b>Call Monitoring</b>		
View All Active Calls	●	●
Basic Call Filtering	●	●
Details for Active Calls (Call Rate, Presentation, Quality)	●	●
Customizable Alerts	●	●
High Volume Device Support		●
View Active & Recently Ended Calls		●
Rewind the Clock Mins, Days, Weeks		●
View of All Associated Call Legs		●
Call Quality History from Call Start to End		●
Filter and Zoom in on Quality Stats		●
Intelligent CDR Minutes After Call End		●
Endpoint Peripheral Status for Live Calls		●
Alerts for EP Jitter, Touch Panel, Mic, CPU, Temperature		●
Cross Links to Meetings		●
Multi-Sort Calls for More Accurate Monitoring		●
Enhanced Filtering		●
<b>Customizable Dashboards</b>		
Up/Down – Call Control/Bridge/EP	●	●
Capacity	●	●
Licensing	●	●
Overall Call Quality	●	●
Active Calls	●	●
Active Calls by Device Type & Model		●
Call Quality Over Time		●
Rewind the Clock to See Data from Past Events		●
EP Peripheral Up/Down Status		●
EP Peripheral Monitoring (KPI's, Trends, Dataset Panels)		●
Customizable Call Lists		●

**About Vyopta:** Vyopta is a leading provider of collaboration performance management and meeting room insights solutions. With coverage that spans video, voice, and messaging from Cisco, Microsoft, Poly, Pexip, Zoom, Bluejeans, and more, Vyopta helps companies improve quality of experience, accelerate workplace transformation and optimize investments across UC and conference rooms. Vyopta monitors and analyzes over 10 billion meeting minutes annually across the largest enterprises in the world, including Workday, AstraZeneca, Stanford University, Shared Services Canada and the US Department of Veterans Affairs.