





## **MONITORING & ANALYTICS**

For Video, Voice, Messaging and Rooms

Intelligently manage performance and optimize usage and costs across your collaboration experience



## Improve UC Reliability & Quality

Simplify troubleshooting, accelerate resolution and proactively detect issues before users are impacted.



#### Accelerate Workplace Transformation

Streamline migrations to modern technologies, while ensuring successful adoption by the business and users.



# Maximize ROI & Operational Agility

Better manage UC and real estate costs, and drive organizational efficiency through simpler workflows and automation.

















"Vyopta helps AstraZeneca answer critical questions about collaboration so we can get the most out of our space and equipment. Our facilities team now saves time and makes better decisions for thousands of conference rooms."



#### **Steve McClellan**

Conferencing Technology & Innovation Manager





# Collaboration Performance Management (CPM)

Vyopta's UC monitoring and analytics software helps IT organizations proactively identify risks, reduce troubleshooting time, accurately diagnose issues, improve adoption, and maximize ROI.

- Effectively troubleshoot live and recent calls
- Identify systemic issues and historical trends
- Automate analysis and reporting on system usage

## Supported Technologies



Vyopta collects data from numerous Cisco systems and endpoints across your environment.







HCS



UCM



Webex Team

VCS, TCS, MCU, TPS, TMS, CUBE and more.

### Workspace Insights

Understand how your collaboration spaces are being used around-theclock — in and outside of calls — then mitigate costly inefficiencies and intelligently plan for the future.

- Track utilization and activity
- Reduce inefficient room usage
- Optimize real estate and tech investments



Vyopta is a leading provider of collaboration performance management and meeting room insights solutions. With coverage that spans video, voice, and messaging from Cisco, Microsoft, Poly, Pexip, Zoom, Bluejeans, and more, Vyopta helps companies improve quality of experience, accelerate workplace transformation and optimize investments across UC and conference rooms. Vyopta monitors and analyzes over 2 billion meeting minutes annually across the largest enterprises in the world, including Bloomberg, AstraZeneca, Stanford University, Shared Services Canada and the US Department of Veterans Affairs.